



2-20-25

7370 Transit Rd. ~

Williamsville, NY 14221

Dear Mark & Rosemary

Thank you; may your new kitchen provide years of service and enjoyment for you and yours! Please return your survey which is reviewed by your designer, the manager and owner so that we may serve you best. Upon receipt of your completed questionnaire, you will be placed in a monthly drawing for a \$25 Gift Certificate to the restaurant of your choice. For an opportunity to earn an additional \$25 Gift Certificate, submit a review with photo(s) on Facebook, Houzz or Google. (Please notify assistant@kitchenworldinc.com of your restaurant selection upon review submission.)

Sincerely,

President

I heard about Kitchen World from:

- ☒ A Friend ☐ Word of Mouth ☐ My Contractor ☐ Internet
☐ Television ☐ Print Ad ☐ Radio ☐ Other _____

Please rate the following:

- | | | | | |
|---|---|-------------------------------|-------------------------------|-------------------------------|
| 1. Our office and phone service. | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| 2. Showroom was interesting, clean and organized. | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| 3. Salesperson was knowledgeable and courteous. | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| 4. How would you rate the quality of our products? | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| 5. Salesperson follow through after the sale. | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| 6. Rate the beauty/function of your newly designed space. | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |

COMMENTS: We appreciate all of the hard work and patience that went into transforming our kitchen. I had a difficult time picking out our counter and Sam really helped with that decision and it looks great!!
If Kitchen World were my store, I would... I loved all the options & kitchen set-ups to get ideas.
Mark says he would give Sam and Ron a big raise!

Contractor: Ron

Salesperson: Sam

Date: 3/22/25